

# Connecting With People

## Mastering Communication to Increase Effectiveness

**More effective communication** means more productive individuals and teams. Equip yourself with the tools needed to see, appreciate, and adapt to the different communication preferences of others and be more effective in your role.

### Get Immediate Results

Connecting With People delivers immediate results to all employee levels. This means you will:

- Have greater self-awareness of how you prefer to communicate and why.
- Learn how others prefer to receive communication, use time, make decisions, and manage conflict.
- Discover why your communication preferences may be getting in the way of communicating effectively with others at work and home.
- Learn how to temporarily modify how you communicate to more effectively communicate with employees, bosses, team members, customers, and others.
- Experience more trust in groups and teams.
- Respond to and create emails in ways that meet the preferences of others.
- Build faster rapport and stronger relationships.



### How the Connecting With People Process Works:

**Step 1:** Once you receive an email from [info@leadershipchoice.com](mailto:info@leadershipchoice.com), login to your personal dashboard where all your tasks and resources are found.



**Step 2:** Complete the iConnect assessment (typically takes 15-20 minutes to complete), print and read your report. The report reveals your communication pattern strengths, how others perceive you, and how you communicate under pressure. Provides strategies for communicating more effectively.



**Step 3:** You will be participating in one of the following training options:

- Classroom: Attend the 4-hour classroom workshop on a specified time and date.
- Live Virtual: Complete the interactive workbook and attend the virtual workshop on a specified time and date.
- OnDemand: Complete the interactive workbook in this self-paced option.



**Step 4:** Check out the Video Coach FAQs where expert coaches answer your most frequently asked questions about communication pattern preferences via video clips. Also available are Job Aids that give you a summary of the important training concepts and principles for easy review and application.



**Step 5:** A 30 minute, interactive, and video-rich eLearning is available to reinforce workshop learning. This eLearning is available after your original training and is great for a refresher just when you need it.